



invest SA

ONE STOP SHOP



Invest SA KwaZulu-Natal KZN One Stop Shop Presentation Export Week As at the 29th November 2022



Inspiring new ways



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Definition:

- A **One Stop Shop** or an **Investor Centre** is an investment facilitation or a “single-window” mechanism where relevant government agencies are brought to a single cohesive structure that coordinates and streamlines processes to provide prompt, efficient and transparent services to investors.
- It shortens and simplifies administrative procedures and guidelines for issuance of business approvals, permits and licenses, thereby removing bottlenecks faced by investors in establishing and running businesses.
- It seeks to provide:
 - Facilitation of the entire investment value chain;
 - Will provide specialist advisory services to investors;
 - Co-ordination between the various line ministries;
 - Communication of these services to potential investors; and
 - Be the single-window clearance for registration, licensing and permits

- **The mandate of the KZN One Stop Shop is derived from the DTIC's mandate of providing support to investors in terms of:**
 - **Improving the Ease of doing business** – It supports investors in improving the ease of doing business in KwaZulu Natal. Country rankings which are measured by international bodies such as the World Bank, depend on how fast are development projects implemented from land zoning, regulatory approvals, to issuing of permits and provision of utilities by state organs.
 - **Reducing Red Tape** – In order to reduce the Red Tape associated with development applications, the KZN OSS has a mandate of providing project brokering services to Catalytic Projects. The KZN OSS facilitates project brokering meetings between Departments in order for government as a whole to provide parallel as opposed to sequential services to investors and developers.
- The KZN OSS is implemented in partnership with DTIC as a Business Unit located within Trade and Investment KZN. The KZN Unit started operating in 2017 and was officially launched in November 2018. It has therefore been in operation over the last four financial years.

Stage of Business Development	Entrepreneurs	KZN OSS Service Offerings
Establishment phase	Sole member or a group of entrepreneurs wishing to open a company or amend company details	<p>CIPC</p> <p>Company registrations and amendments of Director details.</p>
	You have a company that manufacturers steel and wants to import raw material.	<p>SARS</p> <p>Assists you on linkage with SARS and with import tariffs or bonded warehouse application.</p>
Export Markets	A farmer in the beef and poultry markets and wishing to export	<p>Agency for Food Safety</p> <p>Applications for export permits</p>


**Immigration – Applications for
business visas (even at visitor’s stage)**



**Zoning of land at municipal level –
Inconsistency**



Issuing of licences (ITAC, Permits, etc)



**Water Use Licence Applications –
Delays experienced (360 days)**



**EIA – time & inconsistency application
assessment (up to 18 months)**

CIPC

- company registration, company name reservation, annual returns, Director amendments etc.

DOL

- UIF registration, advise to business on labour compliance, Skills Development

EDTEA

- provides support and advise to project promoters with regards to application for environmental authorization and waste permits.

iThala

- Project appraisal and financing

AFS

- Export permits to businesses and investors on poultry and beef products.

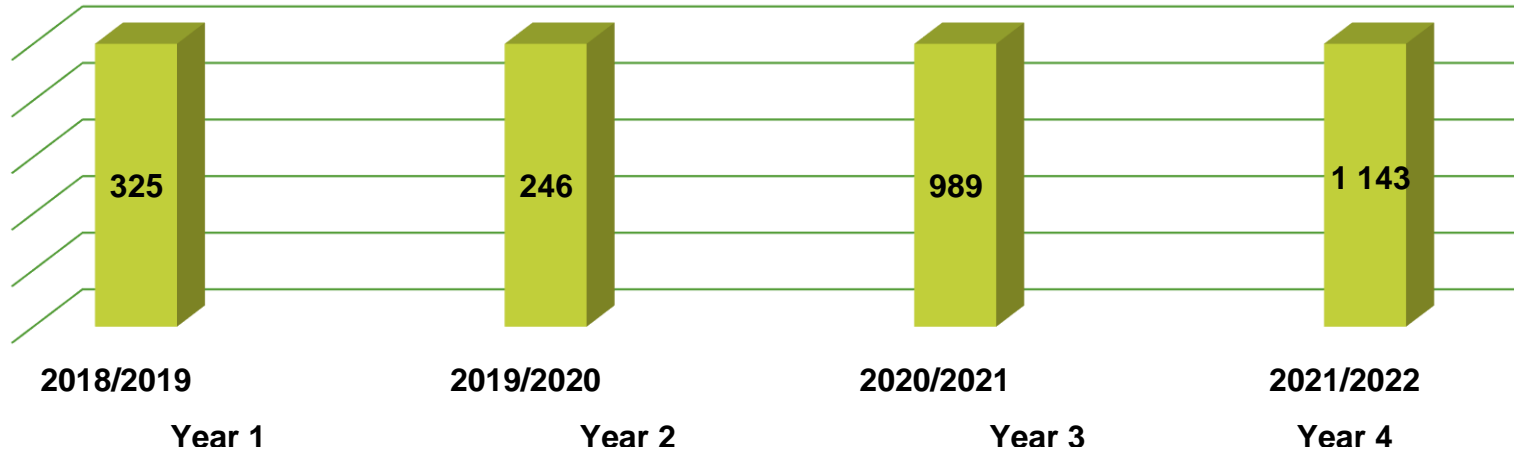
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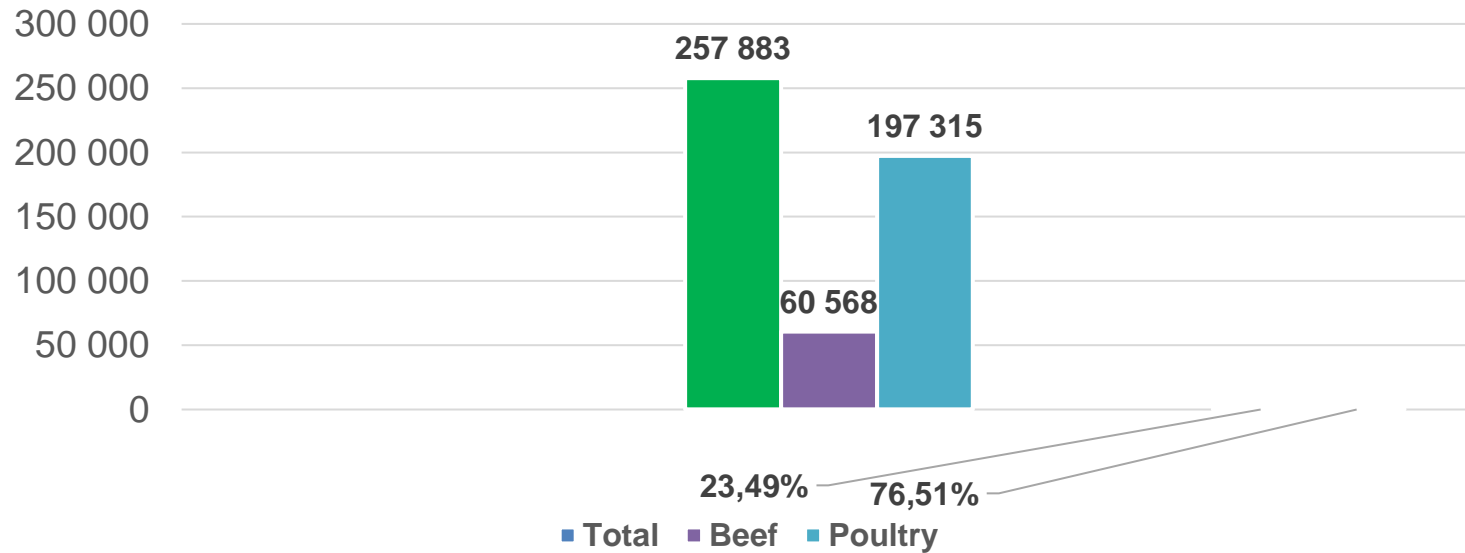
- Property Registration

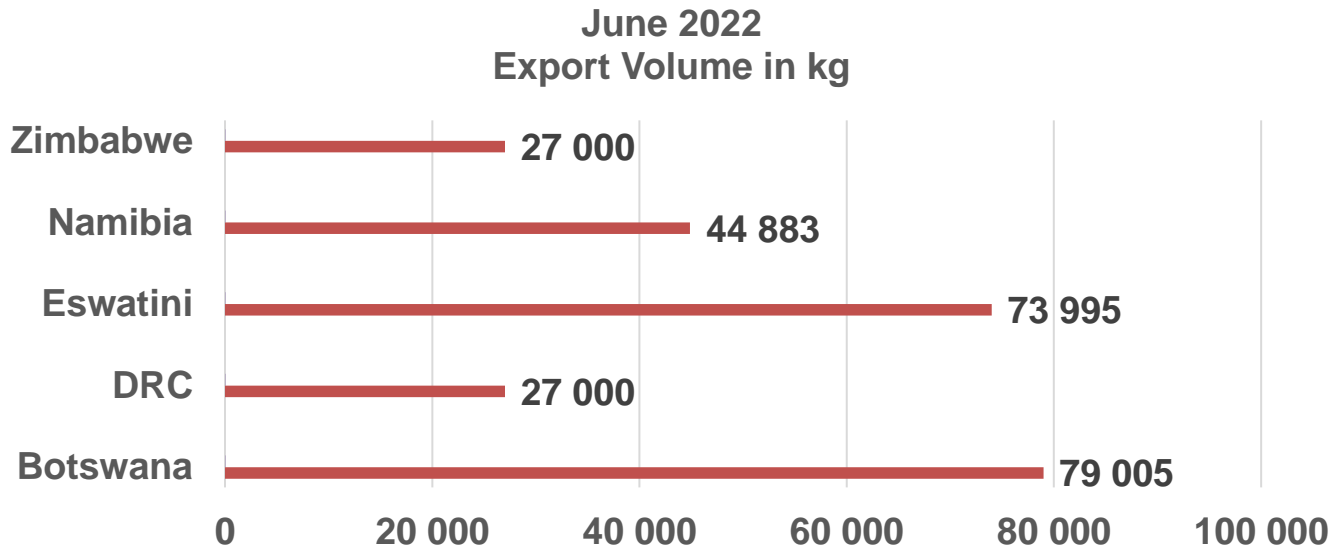


edtea

KZN OSS - ENTITIES APPLICATIONS & APPROVALS







Inland Port:

- ❑ **Cato Ridge Logistics Hub:** – EIA approval for N3 interchange, there was subsequently appealed against the decision from one of the interested and affected stakeholder.
- ❑ **Cato Ridge South Logistics Park** – Act 70 of 70 Zoning of Agricultural land to Commercial - approved.



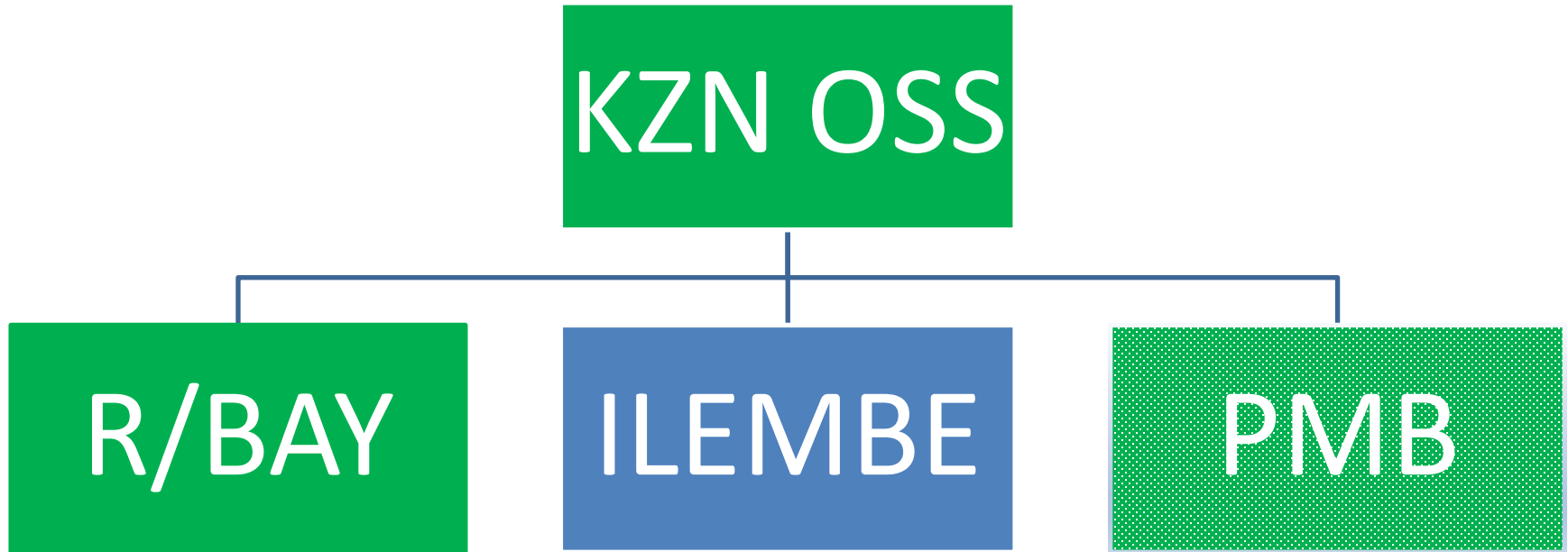
Projects Facilitated:

- **Club Med – R1.6 billion tourism development:**
 - **Inter-departmental Meetings:** interdepartmental meetings with the Department of Labour, DTI and Home Affairs on the Corporate Visa application from Club Med Reports.
 - **DTI Letter of Support** –DTI issued a letter of support for Club Med to Home Affairs for the Corporate Visa for 81 employees
- ❑ **Nutri Lab Pharmaceuticals:**
 - ❑ Assisted investors in applying for a VISA for one of the technicians from India and resolved a number of compliance issues that were required.
- ❑ **Auto Supplier Park:**
 - ❑ Assisted the Dube Tradeport colleagues in facilitating the EIA discussions on the development of the Auto Supplier Park on land parcels located in the South of Durban.

KZN Trade & Investment Indaba

- **KZN OSS Pavilion:** – In March 2022, TIKZN hosted the KZN Trade & Investment Indaba, wherein KZN OSS hosted One Stop Shop entities and facilitated market access opportunities for 2 black industrialists (in health services and food production).





- **District Office set up** – Currently rolling out District One Stop Shop offices. Already established offices are in King Cetshwayo District in Richards Bay (already operational) and one recently built in Pietermaritzburg in Umgungundlovu District.
- **Expected future District OSS Offices** – ILembe District. Currently conducting demand assessment and office accommodation being identified.

- **Services** – Initial services to be offered will be EIAs, Export Permits from Agency for food safety, Tourism Grading Council.
- **Product Feature** – PMB One Stop Shop is expected to have online computer portals which will have access to CIPC and SARS websites for the benefit of businesses;



SARS Workshop

Convened SARS workshop with colleagues from DTP and R/Bay IDZ OSS on customs regulations relating to manufacturing entities.

Lovemore Brothers

Assisted the warehousing and logistics company to apply for a bonded warehouse status, which was approved by SARS.



Wilmar Processing

Assisted the investor in applying to the Department of Water and Sanitation for the approval of the Water Use License for their oil processing plant located at the Richards Bay IDZ.



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THANK
YOU



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KWAZULU-NATAL

Contact details:

Centre Manager	Telephone	E-mail
NDUMISO MLAMBO GENERAL MANAGER – INVESTOR CENTRE	031 368 9642 063 692 1634	ndumiso@tikzn.co.za